agilio | VETERINARY | **iSERVICE**

New asset management solution that revolutionises how veterinary practices track, service, repair and replace valuable equipment

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Manage your assets with ease

iService is a tailored veterinary asset management platform to give you complete visibility of every asset in your entire estate simply, quickly, and efficiently - saving you time and money.

The costs of poor asset management

Having to close a practice due to faults, servicing or repairs can cost the average practice thousands of pounds a day, not to mention the stress involved in dealing with frustrated pet owners and staff.
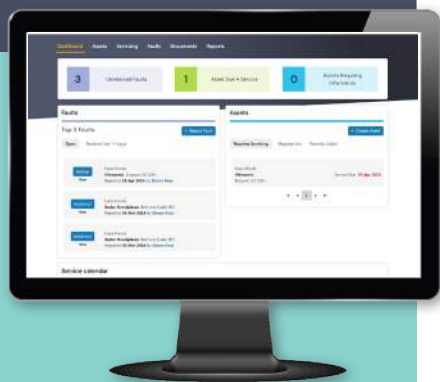
A faulty X-ray machine is not reported or fixed which results in an emergency engineer call-out.

Costs:

1. Machine downtime = **£1500** revenue lost (based on average of **£500** per day)

2. Engineer's costs = **£450** (£75-100 per hour travel time plus labour charges of £100 per hour plus parts)

Total financial impact of faulty X-ray machine = **£1950**

These are costs that could have been avoided or reduced with iService.

How iService works

✔ **Create an asset register**
This is a quick and easy process where you can use our QR code generator to help you and your engineers easily identify your equipment.

✔ **Manage faults**
Manage faults and track repairs consistently across multiple practices.

✔ **Stay on top of servicing**
Schedule your servicing and store servicing history and certificates online so no more messy paper files.

✔ **Track spend and forecast capital expenditure**
Get a clear view of age, cost and lifecycle of assets for more accurate budgeting.

Benefits of digital asset management

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Save money

Poorly managed equipment leads to breakdowns, expensive call outs, lost income, unhappy clients and frustrated staff. iService's auto-alerts tell you when services are due and you can easily consolidate appointments by servicer to minimise practice downtime.

Groups can also benefit from economies of scale when purchasing equipment or servicing kits in bulk.

Save time

No more hunting for paper when key documents, such as certificates and servicing history, are stored centrally online for quick and easy access.

Financial planning

Now you can plan and budget more accurately with a clear view of every asset's age, cost, fault history and predicted end of life. This data can also be used for insurance quotes and business valuations - handy if you're looking to buy or sell.

Reduce risk

Avoid potential risks to health and safety and compliance breaches by making sure faults are reported and actioned consistently using our Fault Reporting workflow, and never miss a service with our Servicing Calendar.

Oversight

Ensure uninterrupted patient care by keeping track of every piece of clinical equipment in your veterinary practice, avoiding operational disruption and client frustration. With iService, it's effortless to manage multiple service partners through one portal, identify missing equipment, recognise repeated faults, and reduce vulnerabilities. iService's Reports help keep your business goals on track.

Contact us for more information

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Or call 0330 236 8399 to speak to one of our team!

Office Hours
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