

# agilio

SOFTWARE

## iMANAGE

### Outsource your dental compliance management

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iManage is a remote compliance management service that's perfect for practices and groups looking to free up time for patients, to focus on growing the business, or if you just want more personal time to do the things you love.

We can manage your compliance at the individual practice level (iManage Practice) and/or group compliance level (iManage Group).



**Caroline Bates**  
iManager



**Fran Sorodoc**  
Professional Services  
Manager



**Alex O'Neill**  
Director of Regulatory and  
Professional Services



**Amy Wakeford**  
iManager



**Tyla Doras**  
iManager



**Rhys Wedderburn**  
iManager



**Zoe Whitlock**  
iManager



**Rhian Tiley**  
iManager

[agiliosoftware.com/dental](https://agiliosoftware.com/dental)

## What's included?

### Compliance Focus Review



Every month, your iManager will update your policies and procedures, write your compliance report notes, review digital audits, logs and checklists, and send a report with an action plan for the team.

### Remote Meetings



Your choice of a monthly 1-to-1 catchup call or a remote iComply practice meeting for your team with your iManager.

### Compliance Club Calls



Stay up to date with these exclusive weekly video calls that are only available to iManage members.

### Exclusive quarterly update webinars



Stay on the cutting edge of compliance and practice management with these exclusive member-only webinars.

### 3 yearly remote assessment



Your manager will perform a mock CQC assessment in line with the latest regulatory approach based on our ongoing research.

Now offering  
**12 months**  
contracts to support  
maternity  
cover

## Key Benefits

- ✓ Free up management time to focus on the critical tasks of patient acquisition and retention, helping to grow your top line revenue
- ✓ Gain personal time – if you are a single-handed practice this service gives you more time to spend on what you enjoy
- ✓ Increase your compliance knowledge through regular meetings with your iManager, Compliance Club Calls and exclusive webinars
- ✓ Gain peace of mind that your compliance and team are being managed by an experienced professional
- ✓ Increase your awareness of potential competency issues in the practice through feedback on completed logs and audits
- ✓ Lower your risks and increase your likelihood of passing a CQC or HIW inspection



*"It's made a huge difference to me because I now have somebody who knows what they're doing and we're not just guessing. Prior to iManage, compliance in the practice was very disjointed. We were pulling bits of information from different areas, trying to get different explanations of what we were supposed to be doing compliance-wise."*

Richard, Practice Manager,  
Ewan Bramley Dental Care

Just ask yourself how many new patients could you acquire if you weren't **'doing compliance'** and how much revenue would that bring to your top line?

## What's included?



### Group Template Creation and Updates

Your iManager will initiate a rolling programme to create and update your group policies and procedures, including any urgent releases from the Agilio team.



### Monthly Random Compliance Spot Checks

Sleep well at night knowing that your iManager is performing random compliance spot checks, asking your practices to submit evidence for review and then feeding back to them and your board/management team.



### Monthly Compliance Catch-ups

Each practice subscribed to iManage Group has a 30 minute catch up call with their iManager who will feedback on the results of any spot checks, discuss activities carried out and check that the practice is on track.



### Monthly Board Report and Meeting

Each month your iManager will prepare a board report outlining compliance completion across your subscribed practices, highlighting any potential risks and suggesting actions to resolve issues



### Weekly Compliance Club Calls

Stay up to date with these exclusive video calls that are only available to iManage members.



### Exclusive quarterly update webinars

Stay on the cutting edge of compliance and practice management with these exclusive member-only webinars.

## Key Benefits



Free up senior management time to focus on the critical tasks required for business growth



Awareness of risk areas across the business due to spot checking, reducing the likelihood of 'box ticking' by your team



Increase your team's compliance knowledge through regular meetings with your iManager, Compliance Club Calls and exclusive webinars



Gain peace of mind that your compliance and team are being managed by an experienced professional



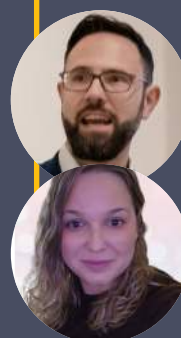
Increase your awareness of potential competency issues across your estate



Lower your risks and increase your likelihood of passing a CQC or HIW inspection

**This service provides more than 100 hours of support each year and is perfect for:**

- Groups of 2-20 practices
- Owners and Boards who understand the difference between cost and investment
- Groups who can see the business benefits to this time-saving approach
- Group Owners worrying about compliance who would like to sleep better each night
- Operations directors wishing to free up their time to focus on business growth



*"After the overwhelming success of iManage Practice we knew we had to create something for our small to medium group clients whose Operations Directors kept telling us that compliance was getting in the way of them growing their businesses. We knew we were onto something when the first group we discussed the idea with offered to sign up to iManage Group before we had finished the design!"*

**Alex O'Neill, Director of Regulatory and Professional Services & Fran Sorodoc, Professional Services Manager**

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★REVIEWS.io ★★★★★

iManage has helped our independent practice by taking the daunting workload of compliance off our shoulders. It's really helped open my eyes to how accurate risk assessments and audits can benefit us.

*Casey Hilliam, Dental Nurse,  
Campbell Orthodontics*

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## SOFTWARE

EFFICIENT SAFE HEALTHCARE

**T** 0330 165 9711

**E** [info@agiliosoftware.com](mailto:info@agiliosoftware.com)

**W** [agiliosoftware.com/dental](https://www.agiliosoftware.com/dental)

[Book a demo here >](#)



### Agilio Software

Unit 18 Jessops Riverside,  
800 Brightside Lane, Sheffield,  
England, S9 2RX

